

Please amend the present application as follows:

Claims

The following is a copy of Applicant's claims that identifies language being added with underlining ("____") and language being deleted with strikethrough ("~~_____~~") or brackets ("[[]]"), as is applicable:

1. (Previously presented) A method for reporting to requesting subscribers about peripheral device events, the method comprising:

maintaining subscription profiles for the subscribers that indicate the subscribers' preferences in regard to event notifications and periodic subscription reports that can be provided to the subscribers, each profile specifying what peripheral device event information the subscriber wishes to receive and the format in which the subscriber wishes to receive the peripheral device event information;

gathering event data from a plurality of peripheral devices relating to peripheral device events that have occurred at the peripheral devices;

saving the event data to a database;

automatically sending to designated subscribers event notifications upon occurrence of the peripheral device events, the event notifications being sent according to criteria contained in the subscriber profiles; and

separate from sending the event notifications, automatically generating periodic subscription reports at regular periodic intervals according to criteria contained in the subscriber profiles and automatically sending the periodic subscription reports to designated subscribers according to criteria contained in the subscriber profiles.

2. (Previously presented) The method according to claim 1 wherein the event data comprises information relating to any one from the group of region, manufacture, model or customer identification.

3. (Previously presented) The method according to claim 1 wherein the periodic subscription reports comprise information in the form of text, tables, charts and/or graphs.

4. (Canceled)

5. (Previously presented) The method according to claim 1 further comprising:

receiving a request to set up or change a subscriber profile;

receiving new subscriber information and entering it to a subscriber profile; and

saving the new subscriber profile.

6. (Previously presented) The method according to claim 5 wherein entering new subscriber information comprises:

entering contact information of a subscriber;

entering the subscriber's desired notification request;

entering subscription report criteria; and

entering a designated time cycle for subscription report.

7. (Original) The method according to claim 6 wherein the time cycle includes any one from the group of none, daily, weekly, monthly, quarterly or yearly.

8-9. (Canceled)

10. (Previously presented) The method according to claim 1 wherein automatically sending to designated subscribers event notifications comprises:

searching a subscriber profile for notification requests for the event data according to requested criteria;

determining whether there are any notification requests for the event data;

composing notifications for each notification request determined in the subscriber profile; and

sending out the notifications to the requesting subscriber.

11. (Canceled)

12. (Previously presented) The method according to claim 10 wherein the requested criteria includes any one from the group of event occurrence by page count, event occurrence by region, event occurrence by manufacturing information, event occurrence by device model, or event occurrence by customer.

13. (Previously presented) The method according to claim 1 wherein automatically generating periodic subscription reports comprises:

searching a subscriber profile for any scheduled subscription report due;
determining whether there is any scheduled subscription report due; and
accessing information relating to the subscriber of any predetermined scheduled subscription report due.

14-15. (Canceled)

16. (Previously presented) The method according to claim 13 further comprising:

sorting the information for the scheduled subscription report according to criteria of the requesting subscriber profile; and
formatting the information to generate the report.

17. (Previously presented) A computer program product comprising a computer usable medium having computer readable program codes embodied in the medium that when executed causes a computer to:

maintain subscription profiles for subscribers that indicate the subscribers' preferences in regard to event notifications and periodic subscription reports that can be provided to the subscribers, each profile specifying what peripheral device event information the subscriber wishes to receive and the format in which the subscriber wishes to receive the peripheral device event information;

gather event data from a plurality of peripheral devices relating to peripheral device events that have occurred at the peripheral devices;

save the event data to a database;

automatically send to designated subscribers event notifications upon occurrence of the peripheral device events, the event notifications being sent according to criteria contained in the subscriber profiles; and

separate from sending the event notifications, automatically generate periodic subscription reports at regular periodic intervals according to criteria contained in the subscriber profiles and automatically send the periodic subscription reports to designated subscribers according to criteria contained in the subscriber profiles.

18. (Previously presented) The product according to claim 17 wherein automatically sending to designated subscribers event notifications comprises:

searching a subscriber profile for notification requests for the event data according to requested criteria;

determining whether there are any notification requests for the event data;

composing notifications for each notification request determined in the subscriber profile; and

sending out the notifications to the requesting subscriber.

19. (Previously presented) The product according to claim 17 wherein automatically generating periodic subscription reports comprises:

searching a subscriber profile for any scheduled subscription report due;

determining whether there is any scheduled subscription report due; and

accessing information relating to the subscriber of any predetermined scheduled subscription report due.

20. (Previously presented) The method according to claim 1, wherein the event data comprises one or more of paper jams, low memory conditions, and undefined paper size conditions.